### **Chris Korvin**

#### **Oracle Consultant**

I am a **Functional** consultant with **21 years' experience** in the global implementation of the **Oracle E-Business Suite**. I specialise in **Order to Cash** and **Supply Chain** solutions and have worked on projects in **22 countries** across 5 continents. My core Oracle modules include:

- Order Management (OM)
- Advanced Pricing (QP)
- E-Business Tax (ZX)
- Channel Revenue Management (ChRM)
- Inventory (INV)
- Shipping (WSH)
- Receivables (AR)
- Bill of Materials (BOM)

Having implemented Oracle EBS in a diverse range of organisations I can offer deep knowledge of **best practice process design** and the essential **practical experience** of many implementations. I focus on helping clients achieve real business value from their investment in Oracle technology.

#### **RECENT PROJECT EXPERIENCE - 2012 to 2017**

#### 2017 UBM - West Malling, U.K.

Oracle Release 12 Order to Cash Consultant

UBM is a global business-to-business events organiser. I worked in an advisory role to assist with their global Oracle R12 Order to Cash roll-out. This involved:

- Acting as the Global Subject Matter Expert (SME) for Oracle Order to Cash;
- Advising on country specific Localizations with particular emphasis on Turkey and Brazil;
- Design and implementation of solutions for event specific milestones billing;
- Support of the Oracle Order Management, Advanced Pricing and Receivable modules;
- Creation of functional solution design documents (MD050);
- Advising on the replacement of custom components with standard Oracle configuration.

During my time at UBM I was able to optimise UBM's global template to reduce complexity and streamline the global OTC roll-out.

#### 2016 Deloitte Consulting - London, UK

Oracle Release 12 Order to Cash Consultant - Client Based at Owens and Minor

Owens and Minor Movianto is a healthcare logistics partner for the pharmaceutical, biotech and medical device industries. As a highly regarded **OTC specialist** I was retained by Deloitte Consulting to conduct an **audit of the Order to Cash** solution at Movianto. This led to several other projects including:

- Design and implementation of an automated Claims Management solution fully integrating Oracle Channel Revenue Management (Trade Management) with Oracle Order Management, Receivables and Payables;
- Identification of unnecessary customisations in the Order to Cash solution;
- Providing advice and process design to replace custom components with standard processes and functionality;
- Documentation of processes to support the global roll-out of Oracle Order to Cash at Owens and Minor;
- Advise on roll-out strategy and plan for global roll-out across 11 countries;
- CRP and training delivery to Movianto Super-users.

Deloitte Consulting were able to utilise my extensive international expertise in Oracle **Order to Cash**. I was able to quickly evaluate the key issues at Movianto, stabilise the business and provide a clear path for their global roll-out of Oracle E-Business Suite.

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#### 2015 Reed Exhibitions - London, U.K.

Oracle Release 12 Quote to Cash Consultant

Returned to Reed Exhibitions as a trusted advisor and **Subject Matter Expert** (SME) for their global Oracle E-Business Suite **Release 12** roll-out. Achievements included:

- Re-design of key processes to align with standard Oracle functionality;
- Design of a harmonised global pricing model to provide scalability and reduce complexity utilising Oracle Advanced Pricing;
- Review of the proposed tax solution. Re-design and configuration of Oracle **E-Business Tax** to support global requirements in a scalable and supported manner;
- Design and implementation of CRM integrations with Salesforce.com;
- Global Subject Matter Expert (SME) and key point of contact for Quote to Cash processes and applications.

During my 3<sup>rd</sup> assignment at Reed Exhibitions I was able to significantly reduce system complexity to deliver a lean and efficient Oracle Blueprint to enable global roll-out.

#### 14/15 TaylorMade Adidas Golf - Basingstoke, UK

Oracle Release 12 Order to Cash Consultant

Contracted to resolve major issues with a new implementation of **Oracle E-Business Suite Release 12** at a global sporting goods manufacturer. This 'trouble-shooter' role involved the analysis and resolution of key issues to accomplish business stability. Achievements included:

- Re-design of Available to Promise (ATP) and order scheduling functionality to satisfy business requirements, clear shipment backlog and ensure timely product delivery;
- Re-design of the TaylorMade Configure to Order processes for custom Golf Clubs to align with standard Oracle CTO Functionality;
- Analysis and re-design of the VAT tax solution for EMEA utilising Oracle E-Business Tax
  resulting in a substantial reduction in unnecessary customisations and a stable, accurate and
  scalable tax solution;
- Simplification and standardisation of pricing processes resulting in a reduction in unnecessary customisations, improved pricing accuracy and visibility of margins;
- Product support, training and knowledge transfer in Oracle Order Management, Shipping Execution, Advanced Pricing, Inventory, Bill of Materials and Purchasing Release 12.1.3.

My role at TaylorMade Adidas provided the opportunity to deliver quantifiable business improvements using appropriate processes and technology.

#### 13/14 HCL Axon - London, U.K.

Oracle Release 12 Quote to Cash Lead - Client based at Reed Exhibitions

**Quote to Cash Team Lead** for a Greenfield Oracle **Release 12** roll-out across **19 countries**. Achievements included:

- Team Lead for the Quote to Cash stream covering Oracle Order Management, Advanced Pricing, Inventory, Bill of Materials, Advanced Collections, Receivables and Cash Management modules Release 12.1.3;
- Requirements Mapping to identify gaps in standard Oracle functionality;
- Analysis and mapping of Oracle Localization requirements;
- Design of core integrations with Reed Exhibition Quote to Cash systems including Salesforce.com and Floor Planning tools;
- Design of global Quote to Cash processes;
- Training delivery to Reed Exhibition Super-Users;
- Advise on roll-out strategy and plan for global roll-out across 19 countries.

The Reed business model is unique and does not clearly map to standard Oracle EBS. Reed Exhibitions were able to leverage my broad industry experience and my obsession on standardisation to define a scalable and flexible end-to-end Quote to Cash Solution.

#### 12/13 National Oilwell Varco - Copenhagen, Denmark

Oracle Release 12 Supply Chain Lead

Supply Chain Lead for the leading manufacturer of Oil Rig solutions. This involved:

- Team Lead for Logistics, Procurement and Order Management;
- Analysis, design and configuration of Oracle Order Management, Purchasing, iSupplier, iProcurement and Shipping Release 12.1.3;
- Design and implementation of **global Order to Cash** and Logistics processes;
- Delivery of design workshops and Conference Room Pilot (CRP);
- Design and implementation of standard solutions to reduce complexity and remove unnecessary customizations:
- Advise on best practice configuration for roll-out of Oracle Release 12 Supply Chain modules in Denmark:
- Implementation of Denmark localizations into an existing global solution.

NOV provided the opportunity to design and implement best practice global solutions in O2C, Logistics and Procurement as part of the global roll-out of their core solution.

#### 2012 Toyota - Brussels, Belgium

Oracle Release 12 Advanced Pricing Consultant

Provided Oracle Release 12 Advanced Pricing expertise for Toyota including:

- Design of sophisticated pricing solutions for Toyota Europe:
- Re-design of existing pricing structure to reduce complexity and ease maintenance;
- Advise on best practice configuration for roll-out of Oracle Release 12 Advanced Pricing to Toyota sites in Germany;
- Design of Oracle Quoting 'Retailer Workbench';
- Providing 3rd level Production support on pricing related issues.

My assignment at Toyota provided a rare opportunity to showcase my **Oracle Advanced Pricing** (QP) expertise at a leading global manufacturing company.

#### 11/12 Ingersoll Rand - Horwich, U.K

Oracle R12 Order to Cash Lead

Lead Functional Consultant on Ingersoll Rand's **Release 12** global Oracle deployment. Key achievements include:

- Analysis and design of global Order to Cash processes;
- Advise on configuration requirements for Oracle Order Management, Shipping, Inventory,
   Warehouse Management and Advanced Pricing;
- Design of local solutions for warranty sales, counter sales and deferred billing;
- Preparation of MD050 extension documents to close gaps in standard functionality;
- Advise on appropriate solutions for country specific Localization requirements.

My role at Ingersoll Rand provided the opportunity to drive operational excellence by simplifying and standardising global processes, supported by one common global Oracle ERP solution.

#### **EARLIER PROJECT EXPERIENCE – 1996 to 2012**

2011 KPMG Consulting - Milan, Italy

Oracle Supply Chain Team Lead - Client based at British Telecom

2011 Eaton Corporation – Zaltbommel, Netherlands

Oracle Order to Cash Trainer

09/10 Gilead Sciences - Global

Oracle Order to Cash Release 12 Functional Consultant

08/09 Wipro Technologies - Paris, France

Oracle Order to Cash Team Lead - Client Based at NYSE Euronext

07/08 Oracle New Zealand - Auckland, New Zealand

Oracle Functional E-Business Suite Release 12 Consultant – Client Based at Placemakers

06/07 Stryker - Lyon, France

Oracle Order to Cash Team Lead

05/06 PPG - Paris, France

Oracle Order to Cash Functional Consultant

2005 KCI Medical - Texas, USA

Oracle Order to Cash Functional Consultant

2005 Alcoa - Harderwijk, Netherlands

Oracle Order to Cash Functional Consultant

2005 Oracle University - Helsinki, Finland

Oracle E-Business Suite Trainer

04/05 Pfizer - Dublin, Ireland; Sweden, Finland, Denmark, Norway and Iceland

Oracle Order to Cash Team Lead

2004 Oracle University - Helsinki, Finland

Oracle E-Business Suite Trainer

2004 TietoEnator - Stockholm, Sweden

Oracle E-Business Suite Functional Consultant - Client based at TeliaSonera

03/04 Alcoa - Perth, Australia

Oracle E-Business Suite Functional Consultant

2003 Accenture Consulting - Helsinki, Finland

Oracle E-Business Suite Functional Consultant - Client based at TeliaSonera

2003 Colt Telecom - Frankfurt, Germany

Oracle Order Management Functional Consultant

02/03 Oracle Sweden - Stockholm, Sweden

Oracle Order Management Team Lead - Client based at TeliaSonera

#### 2002 Thermo King - Minnesota, USA

Oracle Order Management Functional Consultant

#### 01/02 Imperial College - London, U.K.

Oracle Order Management Functional Consultant

#### 2001 Deloitte Consulting - London, U.K.

Oracle Applications Functional Team Lead - Client based at Vodafone

#### 2000 Thales - Reading, U.K.

Oracle Order Management Team Lead

#### 2000 KPMG Consulting - London, U.K.

Oracle Order Management Team Lead - Client based at Motorola

#### 2000 Oracle Corporation - Reading, U.K.

Oracle Applications Functional Consultant - Client Based at Racal Communications

#### 2000 Oracle Corporation - Reading, U.K.

Oracle Inventory Team Lead - Client Based at ntl:

#### 98/99 Serono - Global

Oracle Applications Functional Team Lead

#### 1998 Europcar - Paris, France

Oracle Purchasing Functional Consultant

#### 1998 Oracle Germany – Stuttgart, Germany

Oracle Applications Functional Consultant – Client Based at Nortel Dasa

#### 96/98 Plantronics - Swindon, U.K.

Oracle European Business Analyst

#### **GENERAL**

## Formal Training includes:

- Oracle Order Management
- Oracle Shipping Execution
- Oracle Advanced Pricing
- Oracle **E-Business Tax**

- Oracle Purchasing
- Oracle Receivables
- Oracle Inventory

## **Business Expertise:**

Practical experience in **Logistics**, Customer Services, Retail, **Order Fulfilment**, **Manufacturing**, **Telecommunications**, **Finance**, **Project Management and Information Systems**. Specialise in **analysing** and **re-defining Business Processes** utilising **best practice** and appropriate Information Systems.

Extensive experience across a range of industries including **High Tech**, **Manufacturing**, **Telecommunications**, **Travel and Tourism**, **Consulting**, **Pharmaceuticals**, **Medical Devices**, **Defence and Aerospace**, **Retail**, **Research**, **Mining and Metals**, **Chemicals**, **Education**, **Exhibitions**, **Media**, **Logistics**, **Construction** and **Financial Services**.

**Extensive International exposure** including UK, USA, Australia, New Zealand, Netherlands, Ireland, Germany, France, Switzerland, Mexico, Japan, China, Sweden, Finland, Denmark, Norway, Iceland, Portugal, Italy, Spain, Turkey, Brazil, Greece, Austria and Belgium.

# Information Technology Expertise:

Global implementation and upgrade of the Oracle E-Business Suite; use of appropriate methodologies including AIM, Fast Forward / Oracle Business Accelerator; knowledge of databases including ORACLE; database query tools including Business Objects, Oracle Business Intelligence Enterprise Edition (OBIEE), PL/SQL and Toad; an extensive range of applications including Oracle Order Management, Advanced Pricing, Shipping Execution, Warehouse Management, Channel Revenue Management, Inventory, Purchasing, iProcurement, Receivables, E-Business Tax, Bill of Materials, Quoting, Configurator, Telecommunications Service Ordering, Install Base, iStore, Tutor and the Microsoft Office Professional suite.

Expert and pragmatic knowledge of Oracle international **localizations** and country statutory requirements.

#### **Typical Roles:**

I typically offer my services as an Oracle Functional Consultant or Functional Team Lead. I am also available as a Trainer, Solution Architect, Business Analyst, Subject Matter Expert or Project Manager.

I specialise in **global roll-outs** for multi-national organisations and am an experienced **solution designer** on Order to Cash / Supply Chain projects.

#### **CONTACT DETAILS**

Email: enquiries@ckbs.co.uk Tel: +44 (0)7801 358277 linkedin.com/in/korvin